



FIRSTVIEW APP ALLOWS FAMILIES TO KEEP TRACK OF THEIR STUDENT'S BUS

In partnership with First Student, the district is launching the FirstView® app that will allow parents to track their students bus in real time throughout the day, setting up notifications when the bus is close, as well as setting up push notifications or email messages for any alerts about your student's bus.

It is important for families to note that you must track your student by their route number, not their bus number.

Elementary families with students who ride buses will receive a letter from their child's building with the district's access code, as well as the route IDs for your child, by Friday, April 8. In addition, families can [look up the route information on this list of routes by current bus number.](#)

WMS and XHS students should plan [use that same reference sheet](#) to find their route numbers for tracking in the app.

GETTING STARTED WITH THE APP

[FAQs about the FirstView app](#)

Note that you do not need to download an app if you do not have a smartphone. The app is accessible through your browser at firstsviewapp.com!

If you are ready to use the app, use this one-page guide to set up your account!

[VIEW a step-by-step guide to getting started.](#)

Having technical issues? Support for the app is available from FirstView by calling 888-889-8920 from 7:00 a.m. to 5:00 p.m. (M-F), emailing their Customer Support at support@firstviewapp.com, or use the in-app "✉" button.

Note that we will continue to use OneCall to notify families of any bus changes for the remainder of this school year. However, the FirstView app may provide more timely information for families using their preferred method of communication. Just be sure to set your preferences in the app!